

in St. Vincent

Issue: 1041

PUBLISHED BY THE ST. VINCENT AND THE GRENADINES HOTEL & TOURISM ASSOCIATION

		G-Spot Bar, All White Birthday Party, 9 pm, Sandy Bay	
AUGUS	ST	French Verandah: Happy Hours 5-7 pm	Tel: 453 -1111
		Paradise Beach Hotel: Grillin with the Captain, from 7:30 pm	Tel: 457- 4795
		Grenadine House Restaurant: Happy Hours 3 pm until	Tel: 458 -1800
Fri 9th		Block Party Triple-R-Square, Georgetown	
		Myah's Hotel: Sky Lounge Club Party 7 pm—12 am, Happy Hour All Day	Tel: 451-3600
		Tree House & Grill, Happy Hour 7-9 pm, Arnos Vale	Tel: 456-6808
		360 Sports Bar, E T Joshua Center	Tel: 529-8300
		Moonshine Restaurant and Bar, Fridazze Zess, Villa	Tel: 431-9741
		Ada Restaurant, Beachcombers Hotel: Happy Hour 4:30—7:30 pm, Live Music	Tel: 458-4283
		Hotel Alexandrina: Kulture Bar & Grill, Prospect	Tel: 456-9788
		Sunset Shores Hotel: Happy hour 4-7 pm	Tel: 458 - 4411
		Signature Restaurant and Event Centre, Hot & Ready, Pizza Fridays, Vigie Highway	Tel: 456-6518
		Club Africano, Party, South Rivers	
		Coconut Grove Beach Club, Ratho Mill: Regular menu from 2 pm	Tel: 431-2837
		Palki Restaurant, Villa	Tel: 527-2554
		Summer Rose Bar & Lounge from 5 pm	Tel: 494-7673
Sat 10th	0th	Moonshine Restaurant and Bar, Moon lit Saturdays from 9 pm, Villa	Tel: 431-9741
	Ulli	Grenadine House Restaurant: Happy Hours 3 pm until	Tel: 458 -1800
		Ada Restaurant, Beachcombers Hotel: Sangria Day 4:30 —9:30; BBQ 5:30—9 pm, Live Music	Tel: 458-4283
		Mangoz Restaurant, Great Vibes & Ambience, Villa	Tel: 458-5882
		Flow Wine Bar & Kitchen, Kingstown	Tel: 457- 0809
		Sunset Shores Hotel: BBQ 7-10 pm, Happy hour 4-6 pm	Tel: 458 - 4411
		Entice Lounge & Bar, (Mon—Sat 10 am until), Victoria Park	Tel: 454-2455
		Myah's Hotel: BBQ 12 pm, Happy Hour All Day	Tel: 451-3600
		Sexy in Pink Boat Ride to Bequia on Gem Star 2, departs 9:00 am	
		Coney Island Themed Fun for Kids 10 am; Junior Panorama 2 pm; King/Queen of the Bands 7 pm	
		Myah's Hotel: Lunch from 12:00 noon	Tel: 451-3600
		Café Soleil, Blue Lagoon Marina: BBQ, live music by BAM from 7 pm	Tel: 456 - 8550
Sun 1	l1th	Wafulasun Sports Bar: Karaoke Sundays, 7 pm, Cumberland	Tel: 570-9691
		Moonshine Restaurant and Bar: Bring back the Vibes, 7 pm, Villa	Tel: 431-9741
		Backyard Adventures, Arnos Vale, 10 am—8 pm	Tel: 593-6980
		Grenadine House Restaurant:: Buffet Lunch, 12 noon, Happy Hours 3 pm until	Tel: 458 - 1800
Mon 12th		Tree House & Grill: Karaoke Night, 8 pm until, Arnos Vale	Tel: 456-6808
	12th	Hotel Alexandrina: Kulture Bar & Grill, Prospect	Tel: 456-9788
		Ada Restaurant, Beachcombers Hotel: Regular menu, take-away can be requested	Tel: 458-4283
404		French Verandah: Happy Hours 5-7 pm	Tel: 453 -1111
Tues '	13th	Grenadine House Restaurant:: Taco Tuesday	Tel: 458 -1800
		Signature Restaurant and Event Centre: Beer & Wings Tuesday, Vigie Highway, Arnos Vale	Tel: 456-6518
VA/ 1 /	4.441	Tree House & Grill: Seafood Night, 7 pm until, Arnos Vale	Tel: 456-6808
Wed 14th	14th	Myah's Hotel: Pizza and Pasta your Way from 12 noon	Tel: 451-3600
		Flow Wine Bar, Kingstown The Loft Restaurant, Rhya Logoon Hotel, Ratho Mill	Tel: 457 - 0809 Tel: 458-4308
		The Loft Restaurant, Blue Lagoon Hotel, Ratho Mill Entice Lounge & Bar, (Mon—Sat 10 am until), Victoria Park	
			Tel: 454-2455
Thurs '	15th	Sunset Shores Hotel: Regular menu, take-away can be requested	Tel: 458 - 4411
illuis	TOUT	Paradise Beach Hotel: Regular menu, take-away can be requested	Tel: 457- 4795

Friday 9th August

Party, La Casa, Petit Bordel

Saturday 10th August

Reggae Under the Stars, 7 pm, Grenadines Wharf Lawn Block Party, Fitz Hughes Chill Spot and Grill, Arnos Vale,

Sunday 11th August

Soccer Opening, Chilli Playing Field, 2:30 pm Fun Day Golden Grove Playing Field





Tel: 457-7768

CUSTOMER-CENTERED SERVICE

A one-day interactive, educational and engaging customer service workshop for individuals who impact customers - internal and external



Topics would include:

Treating customers as the heart of the business
Identify poor service and its costs
Communicating positively yet effectively
Taking responsibility for the customer experience
Handling challenging situations
Fostering beneficial customer relationships

Venue

Grenadine House, Kingstown Park

Dates

Tuesday, 20th August, 2024 Wednesday, 21st August, 2024

Time

8.30 am - 3.30 pm

Price per participant

\$130.00 SVGHTA members \$145.00 non-members

Handout, snack and lunch, Certificate of Participation

Registration deadline Monday 12th August 2024

Facilitator

Francelia Marksman



SVG Hotel & Tourism Association Cruise Ship Terminal, Unit #8, St. Vincent & the Grenadines T: 784 458-4379 | M: 784-494-4379

E: info@svghotels.com | svghotels@gmail.com











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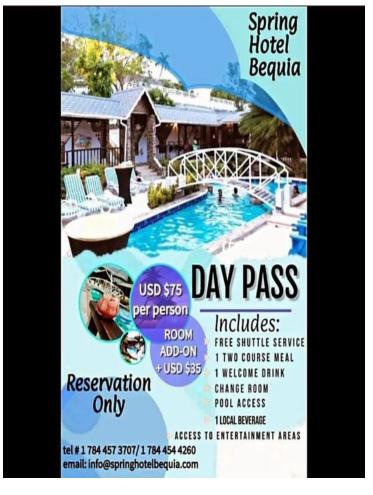


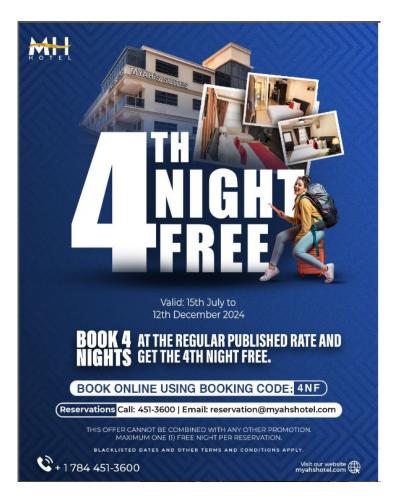
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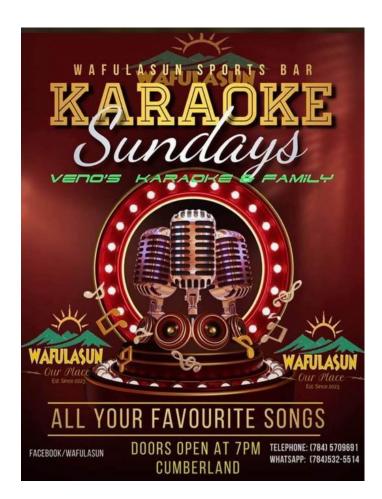


















SVG Hotel & Tourism Association

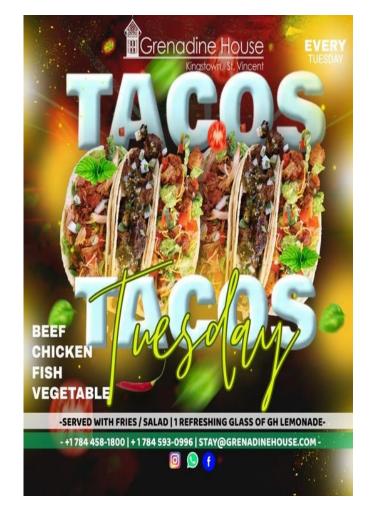
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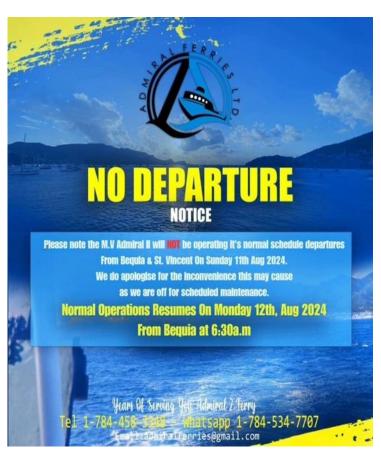


FRIDAY

From Bequia 9:00 AM and not 9:15 AM From Kingstown: 7:45 AM and not 8:00 AM

Grenadine House Kingstown, St. Vincent





FARES

Bequia: adult return \$45.00, one way \$25.00

Children return \$25.00 and one way \$15.00.

Children under 5 years travelling with an adult free.

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